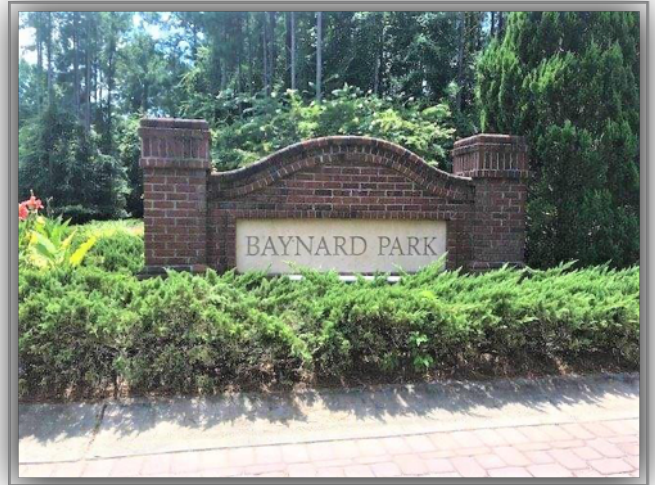


COMMUNICATION GUIDELINES

Who to call for what:



☑ 1. Security Issues

Call the **Gate House** at 843-815-6311
(if during daytime hours and incident is in progress)

IMC Resort Services, Inc. provides for a manager to be on call after business hours. If you have an after-hours emergency (Monday through Friday, before 8:30 a.m. and after 4:30 p.m., during a holiday or on a weekend), please call 843-785-4775. Follow the instructions in the outgoing message. Please do not call your manager directly in an emergency situation as they may not respond as quickly as the on-call manager does.

☑ 2. Violations

Quen Corbett quen@IMCHHI.com (*Examples: Commercial trucks are parked in front of house after 6:00 pm, Neighbors are leaving trash bins/recycling containers out at curb after pickup day, Pet is roaming unleashed off of owner's property, Neighbor's front lawn is not being properly maintained, etc.*)

***For RFID tags, gate programming, pavilion reservations, please call the IMC Bluffton office at 843-785-4775 ext. 201

☑ 3. Suggestions for New Enhancements

Send an email to Quen Corbett quen@IMCHHIC.com and she can escalate any questions, concerns, or suggestions to the Board of Directors.

(*Examples: We'd like to see if natural gas can be provided to the homes that don't currently have it. What cable/internet options other than Hargray can we get? Is it possible to convert a tennis court for pickleball use? Is the Board looking into water aeration for the ponds that currently don't have fountains? etc. NOTE: These are just examples and do not imply that these are currently under consideration.*)